



# **SHC31 Promote Communication in Health and Social Care: A Short Guide (Diploma in Health and Social Care) (Volume 1)**

*Mark Walsh*

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SHC31 Promote communication in health and social care settings provides clear, step-by-step guidance on how to complete this mandatory unit of the Level 3 Diploma in Health and Social Care award using an assessment-focussed approach. \*The unit is set out in clear, easy to follow sections – each of which is closely focussed on what candidates need to know and do to pass the unit. \* Content is delivered with step-by-step guidance for the candidate with ready-to-use assessment tasks for both knowledge and work-based evidence. \*Assessment tasks are broken down into what is required for candidates to pass: what they need to know (knowledge) and what they need to do (competence). \*Engaging case studies ensure that the learning material is rooted in real experiences of working in the health and social care sector, linking the theory to good practice. This cost-effective, practical short guide is tailored to work-based learners needs.

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