



Philip Crosby's Reflections on Quality: 295 Inspirations from the World's Foremost Quality Guru

Philip B. Crosby

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This is a book of 365 - one a day - inspirational one-liners. It grows out of Crosby's entire body of work, which includes thoughts not just on quality themes, but also on management and life in general. These are all based on Crosby's "Guidelines for Browsers" which are a feature at the end of all his books. This book addresses both general management issues and quality issues.

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